

Work safely at heights training

for aircraft maintenance & service crew

This course is applicable to personnel who are required to work at height on, or around aircraft of all types, or for those required to supervise or manage those workers, where there is reasonable likelihood of injury following a fall. It covers the use of a range of access equipment & PPE commonly used for aircraft maintenance & service tasks, as well as general best practices for working safely at heights.

This course addresses planning, risk management, routine safety & operational checks, emergency response and human factors.

Training is contextualised for your company or Government agency operations and covers all information typically provided in a VET system WSAH course, as well as your particular P&P and WHS requirements.

This is a competency-based industry training course which may provide PCBU's and principal contractors with evidence of meeting parts of their general duty to ensure the workplace health and safety of themselves, workers, and other persons. This duty includes ensuring any person working at height on or around aircraft is deemed competent through provision of sufficient information, instruction & training.

The skills taught and assessed in this course are applied in accordance with Commonwealth and State/Territory legislation & guidance, Australian/New Zealand/ relevant standards and industry codes of practice.

Competency based training and assessment

This course is delivered and assessed on behalf of Heightsafe Solutions.



Call 1300 556 732 | training@heightsafesolutions.com.au | www.heightsafesolutions.com.au

Outcome

The outcome below will be awarded to successful participants in this course. The competency-based training certificate and helmet sticker will be issued by Heightsafe Solutions.

Work safely at height for aircraft maintenance & service crew

Course Delivery

This course will be delivered in the workplace.

Course Duration – 4 hours or 8 hours as agreed (nominal)

Delivery method – face to face (full course)

Maximum class size – 10

Course handouts – Learner guide

Course cost - Please contact us for current pricing

*Travel / accommodation costs may apply. After Hours/Public Holiday + 50%

What happens at the course?

Learning Activities

Delivery of course information and learning activities.

Assessment Activities

Assessments conducted during face-to-face training session(s) include:

Performance Tasks – Prepare for, undertake & complete work at height

- ❖ Identify relevant Legislation, COP's, Standards, Company Policy & Procedures
- ❖ Identify personal responsibilities under WHS Law according to work roles
- ❖ Identify human factors relevant to work at height
- ❖ Identify work at height hazards, risk controls, review risk assessments
- ❖ Identify drop object potential and a range of control methods
- ❖ Identify suspension trauma, causes, signs, symptoms & treatment
- ❖ Identify site emergency response plan & external emergency services
- ❖ Conduct a self-rescue using suspension trauma relief strap system
- ❖ Conduct a rescue of worker suspended at height
- ❖ Identify & inspect for serviceability, PPE, ladders, step platforms, work platforms, man cages
- ❖ Identify & inspect for serviceability; fixed & temporary anchor points, safety lines
- ❖ Place signs and barricades for work at height task
- ❖ Complete company documents relevant to work at height
- ❖ Undertake work at height using a range of PPE, access equipment & anchor systems
- ❖ Manage tools and equipment used during work at height tasks
- ❖ Use correct communication protocols before, during and after work at height tasks
- ❖ Demonstrate appropriate situational awareness during work at height tasks
- ❖ Complete work at height tasks, remove inspect and store equipment used
- ❖ Report unserviceable equipment, identify maintenance tasks relevant to equipment

Documentation – The student must complete all documentation according to the required standard:

- PPE inspection task sheet
- Ladder or access platform inspection checklist task sheet
- Review and sign on to risk assessment (SWMS) for work at height training activity

Theory assessment - There is no written theory assessment for this course.

Other evidence collection – Heightsafe Solutions trainer / assessor will complete an observation checklist detailing the required performance outcome for each student. We collect video and picture evidence of task completions which are stored securely with the training records of that session. Please let us know beforehand if there may be security or personal privacy issues with us collecting this type of evidence.

Flexible Delivery - Course content and practical exercises may be modified to best reflect current work environment, equipment used, safety documentation and personal learning preferences.

Entry Requirements

An individual undertaking this course with Heightsafe Solutions will need to demonstrate the following to be eligible for entry:

- Physical capability to be able to meet the demands of the practical demonstration skills
- Capable of working under supervision in a team while being physically able to complete individual tasks relating to conducting work at height tasks
- English language communication skills in reading, writing and spoken language equivalent to ACSF L1 – to find more information on the Australian Core Skills Framework Levels go to https://research.acer.edu.au/cgi/viewcontent.cgi?article=1011&context=transitions_misc for assistance with Literacy go to The Reading writing Hotline: <https://www.readingwritinghotline.edu.au/>

Assessment Requirements

Individuals undertaking this course will be expected to complete all practical assessment tasks.

Certificate Renewal Requirements

No industry recommended renewal is currently identified for this competency-based training.

Employers are recommended to consult with stakeholders to identify appropriate training periods. However, as a guide, Heightsafe Solutions recommend a maximum interval for industry refresher training 3 yearly (36) months in line with industry requirements, to maintain currency of competence, and to remain current with changes in Laws, COP's, technology advances in equipment, and best practice with emergency response.

Course Fees and Payments

- Please refer to our training dept. for current course fees.
- **Refund and fee protection policy** – Please refer to our Training Fees Refund Policy on our website.
- **Payment Terms** – We operate a prepayment policy for training, in some cases such as Government Depts or agencies, group booking payment terms are based on agreement between the client and Heightsafe Solutions.

Learners Rights, Responsibilities and Support, including Complaints

Please note that enrolment to this course is made with Heightsafe Solutions ABN 98 162 006 653. Please refer to the Heightsafe Solutions student handbook located on our website www.heightsafesolutions.com.au for all details relating to rights and responsibilities including complaints and appeals.

Contact details

Heightsafe Solutions, 2/3 Sunset Avenue, Barrack Heights, NSW 2528

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ABN: 98 162 006 653 Accendo Asia Pacific t/as Heightsafe Solutions also t/as Lift & Rig Solutions